#### AVMS - RECEPTION |

Kindly sponsored by MEP Andrew Lewer (UK, ECR)
Organised by the Association of Commercial Television in Europe

# DISRUPTION IN ADVERTISING MARKETS, EFFECTIVE COMPETITION & INVESTMENT IN AV

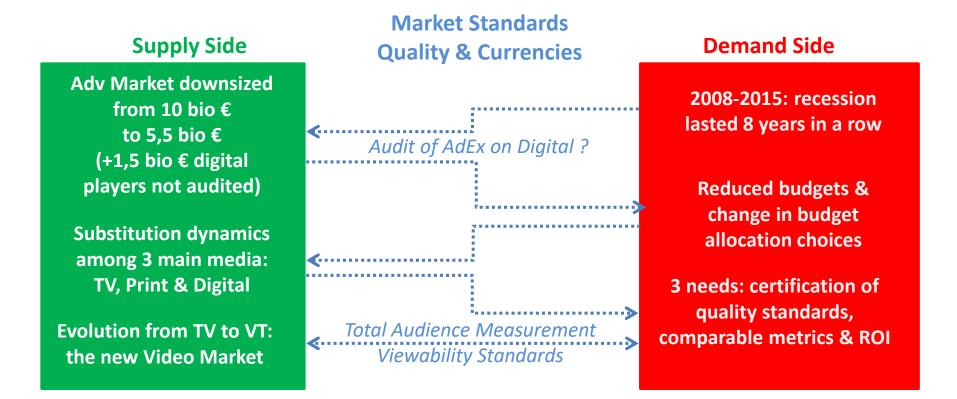
WHAT IS AT STAKE? WHAT RULES FOR 2020?



6 DECEMBER 2016, 5-7 PM, EUROPEAN PARLIAMENT



#### 1.MAPPING OF TRENDING TOPICS IN ADVERTISING MARKET IN ITALY



#### A professional "media neutral" experience

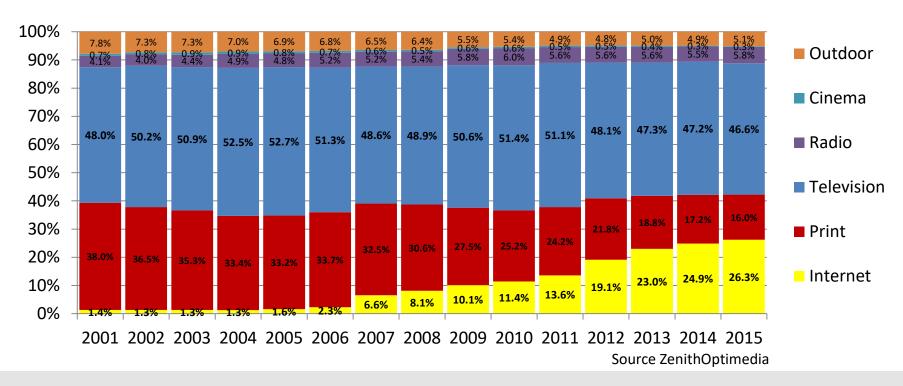
2 years Print Publisher RCS3 years TV BroadcasterMediaset

5 years in Media Market Research AC Nielsen 10 years in Media Agencies
Aegis Dentsu
GroupM



## 2.DYNAMICS ACROSS MEDIA: IS THERE A SUBSTITUTION EFFECT BETWEEN PRINT & TV?

Historically Print Publishers complained about TV "stealing money" from Print? Is this true? Let's have a look at market dynamics over the past 10 years



<u>Facts & Numbers</u>: more than 25 years of medium long term growth, market is a positive sum game; cannibalization starts with 2008 recession but it is Digital to cannibalize Print on its own field – faster on news, wider offer of vertical contents, superior targeting capability (interests & passion)

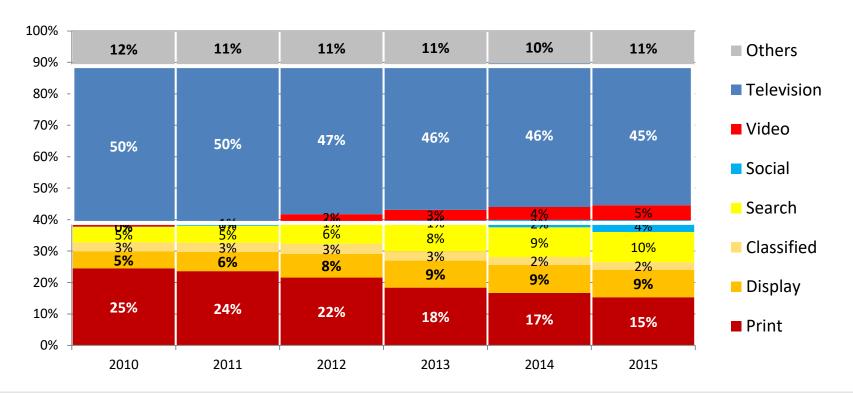
<u>Professional Experience</u>: inside each Print Publisher there is an internal dynamic of substitution between print editions vs online editions, *money follows eyeballs* 



#### 3.DYNAMICS ACROSS MEDIA:

#### IS THERE A SUBSTITUTION EFFECT BETWEEN DIGITAL & TV?

Digital growth is impressive, driven at different speeds by the 4 components of digital offer: display, search, social and the fastest growing segment of Video Online



<u>Facts & Numbers</u>: **TV market is progressively turning into a Video market** approx around 4 bio € where Digital Video already accounts for 10% (400 mio €) certainly riallocated from TV budget to Digital

<u>Professional Experience</u>: on Demand Side genuine search for TV light viewers combined with higher "attractivity" of Digital business, *money follows eyeballs & money follows money* 



#### 4.FROM TV TO VT: A NEW ENLARGED COMPETITIVE ARENA FOR TV

We are definitely entering a new era of TV, television turns into VideoTransmission through any screens via any kind of VideoTechnology – from TV to VT

		CONSUMER PROTECTION	QUALITY STANDARD	ADVERTISING LIMITS	VIEWABILITY STANDARD	CERTIFICATIO N AUDIT
Traditional Broadcast	Incumbent broadcasters (Mediaset, Rai)	YES	YES	YES	YES	YES
	Pay TV (Sky; Premium)	YES	YES	YES	YES	YES
Traditional TV Background OTT	Online broadcaster ad funded (RaiPlay, Mediaset.it)	YES		MARKET SELF REGULATED	MARKET SELF REGULATED	ON THE WAY
	Online broadcaster sub. (Infinity, NowTV)	YES				
OTT and/or platform background	Online premium (Netflix, Amazon Prime)	YES				
	Online Video Rest of the Market	AD BLOCK	NO LIMITS	AD FRAUD POSSIBILITY	NOT FULLY ESTABLISHED	NOT FULLY ESTABLISHED

TV quality standards have been established at a very high level since long and both consumer associations and advertisers association play as "guardians" of the system

Digital not the same attention, less concerns, quality standards yet to be fully established



CORRIERE DELLA SERA

09 Ottobre 2015

# Scoppia il caso dell'Auditel Svelati i nomi delle famiglie

CORRIERE DELLA SERA

15 Ottobre 2015

# Caso Auditel Per due settimane stop alla diffusione degli ascolti

Il campione delle 5.600 famiglie sarà sostituito

""24 ORE

28 Ottobre 2015

• Televisione. Da oggi torneranno a essere pubblicati i dati di audience dopo lo stop di 11 giorni per i problemi sulla segretezza

### L'Auditel riparte dopo il black out

Nuovo campione in 7 mesi e certificazione esterna di Kpmg su road map e controlli



Google attacks TV, saying YouTube ads generate a better return on investment most of the time



Two of Google's metrics have been suspended from a key accreditation service used to measure ads



#### INTERLUDE: A TALE OF TWO MEDIA

#### **A TV TALE - OCTOBER 2015**

#### Facts:

Audileaks – human error revealed mail addresses of part of TV Audience Measurement Panel

Damages: none

**Audit**: certified by external auditors

**Complaints**: many

**Remedies**: defined in 2 weeks time Total Panel Replacement: in 7 months

#### Moral of the story:

- non intentional behaviour
- consumer privacy protection
- business quality standards guaranteed
- role of authorities

#### A DIGITAL TALE - OCTOBER 2016

#### Facts:

Facebook video metrics overstatement and Google metric suspended for non compliance

**Damages**: business metrics overstatement

**Audit**: discovered by chance by third parties

**Complaints**: few

**Remedies**: still to be defined –meanwhile some cosmetic"renaming of the metric"

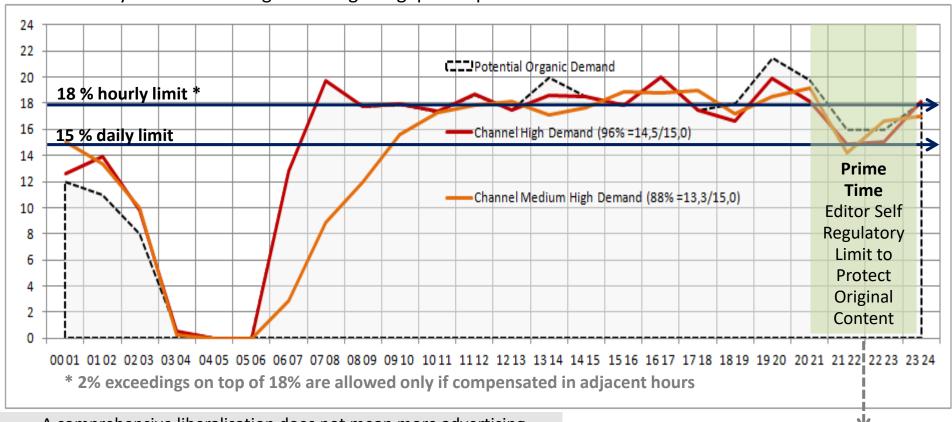
#### Moral of the story:

- lack of business quality standard
- uncertainty in market transactions
- need for third parties certification
- ■role of authorities still to be defined



## 5.TV SUSTAINABILITY IN THE VT WORLD: WHY ALLOWING FOR A MINIMUM FLEXIBILITY WOULD NOT COMPROMISE THE QUALITY OF TV EXPERIENCE.

A practical quantitative examples on minutage liberalisation Flexibility is not exceeding but filling the gap with potential demand



A comprehensive liberalisation does not mean more advertising volume overall but a different and flexible offer pattern designed to better meet the shape of potential organic demand.

Marginal optimization of revenues would better sustain broadcaster capability to continue funding original content (ITA+EU)



5.TV SUSTAINABILITY IN THE VT WORLD: WHY ALLOWING FOR A MINIMUM FLEXIBILITY WOULD NOT COMPROMISE THE QUALITY OF TV EXPERIENCE, FROM CONSUMER, ADVERTISER & EDITOR PERSPECTIVE

#### **Consumer Perspective**

Excess of Adv
Cluttering stimulates
Consumer to switch
channels and change
programmes

#### **Advertiser Perspective**

High Levels of Audience Decrease during Adv Breaks are audited 30" by 30"

Advertisers & Agencies monitor Adv & Programmes Audience Kpi

#### **Editor Perspective**

Excess of Adv & Audience
Decrease put at risk
Programme success,
mainly with funded
programmes as fiction &
entertainment

#### If you exceed with Adv

**Consumers vote against you**, with remote control and second screen

#### If you exceed with Adv

Advertisers get less Audience and they pay you less Money

#### If you exceed with Adv

you put at risk Editorial
Objectives – Editor is the 1°
one to put strong limitations\*

Convergent Perspectives & Vested Interests act as additional self regulatory mechanisms on top of regulatory limits

